

# WARRANTY EXPLANATION

## LIMITED WARRANTY

This warranty is issued to \_\_\_\_\_

CITY \_\_\_\_\_ COUNTY \_\_\_\_\_

STATE \_\_\_\_\_

SERIAL NO. \_\_\_\_\_

It is the intention of the Serro Travel Trailer Company and its affiliates, to comply with the requirements of the Magnuson-Moss Warranty Act and the regulations of the Federal Trade Commission. In addition, this warranty is not designed nor intended to violate any applicable state law or regulation that might contain more stringent requirements.

### 1. DURATION:

This warranty is extended to the original purchaser (only) for a period of one (1) year from the date of purchase provided that the warranty card is completed, signed and mailed to the Serro Travel Trailer Company within ten (10) days of purchase date.

### 2. COVERAGE:

The Serro Travel Trailer Company and its affiliates warrant its travel trailers to be free of defects in material and workmanship under normal use and reasonable maintenance.

Parts and labor required to correct a defect or malfunction of the frame, the coach, or any portion thereof, not covered by a supplier's warranty are included in this coverage provided that prior authorization is given by the Serro Travel Trailer Company.

The Company reserves the right to authorize corrective action in the field or to require that the vehicle be brought to its facility for repair.

### 3. EXCLUSIONS:

This warranty specifically does not cover:

- A. Transportation of warranted vehicle to place of repair.
- B. Consequential damages including loss of vehicle use, loss of time, inconvenience, expenses for travel, lodging, telephone or other expenses.
- C. Previously owned or rented vehicles.
- D. Vehicle damaged due to use other than the vehicle's designed purpose.
- E. Parts and/or labor provided without authorization.
- F. Damage caused by lack of preventative measures after defect or malfunction is discovered.
- G. Tires (which are warranted separately by the manufacturer thereof).

### 4. CLAIM PROCEDURES:

When a defect or malfunction is discovered, the defect or malfunction should be verified by your Scotty Dealer. The dealer then should contact the Serro Travel Trailer Company for authorization of the best method to correct the situation. If the nature of the defect or malfunction makes it impractical, the owner may call the nearest Scotty plant for assistance.

Serro Travel Trailer Co. — Arona Road, Irwin, Pa. 15642

Serro Travel Trailer Co. — Scotty Drive, Bristow, Okla. 74010

Serro Travel Trailer Co. — Route 2, Ashburn, Ga. 31714

This warranty does not extend to damage from neglect, accidents, misuse, or failure to follow service and use instructions, lack of proper maintenance, normal fair wear and tear, unauthorized repairs, or unauthorized modifications to any part of containment systems or body that might cause defective performance. We do not assume responsibility for loss of use of vehicle, loss of time, inconvenience or expenses due to equipment failures.

# SEPARATELY WARRANTED PRODUCTS

This company assumes no responsibility or liability for defects in the workmanship or operation of separately warranted products. These products are warranted by the individual manufacturers and a copy of their warranty, if available, has been included in your owner's packet. Separately warranted products will not be serviced, repaired, or replaced by this company. It must be understood that in order to obtain repairs or replacement of these items, the individual manufacturer's warranty cards must be submitted within ten (10) days of date of purchase.

If service or parts are required for these products, refer to the furnished list of factory authorized service centers. If the list is not available for the particular product, write or call the manufacturer concerned to obtain the location of the nearest authorized service center.

## HOW TO OBTAIN SERVICE AND PARTS

Contact your nearest authorized recreational vehicle dealer or service center for all repairs and service other than for the separately warranted products. Please keep all operator's and owner's manuals, service center lists, warranty stubs, parts lists and other related documents and papers concerning maintenance and service performed since time of purchase with the RV for handy reference.

For service and parts on separately warranted products, refer to the service center list provided by most manufacturers. These products are usually backed by a nationwide factory authorized service system. Use of other than factory authorized service agencies may void your warranty for their product. Some RV dealers may, at the time of need, be authorized service centers for certain manufacturers of separately warranted products, so it will pay you to check with the dealer first to reduce delays. If the dealer is not an authorized service center for the product in question, he will assist you in obtaining authorized services.

## SAFETY CONSIDERATIONS

### SAFETY IN USING LP-GAS

You should check for leaks at the connections on the LP-gas system soon after purchase and initial filling of LP-tanks, and continued periodic checks of the system are recommended. Even though the manufacturer